

COVID-19 AND SAFEGUARDING

INFORMATION FOR HELPERS

WHAT IS SAFEGUARDING?

Part of our role in helping others is to make sure those who are self-isolating are safe and secure. You should also make sure you are protected. Look for signs that people are well looked after, mentally and physically.

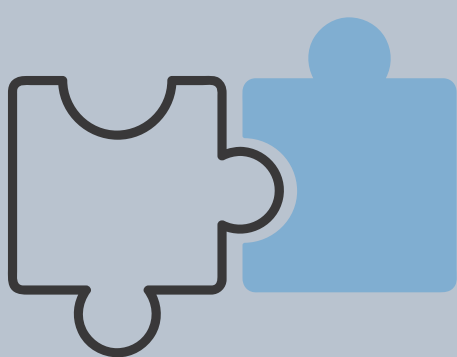


WHAT TO THINK ABOUT

- Most people who offer help are good people
- Others may not be who they say they are
- Protect vulnerable people by being watchful
- Take steps to protect yourself

SAFEGUARDING IS:

- Assessing risk
- Taking precautions
- Following a system for reporting and review
- Working with the advice of your organisation or the Community Hub



WHAT IF YOU HAVE CONCERNS?

If you fear anyone is being abused then contact Oxfordshire County Council Social and Community Services, Access Team 08450 507666 or call 999

COVID-19 AND SAFEGUARDING

INFORMATION FOR HELPERS

TIPS FOR SUCCESS



- Ask your organisation how to report incidents
- Tell a friend or family member where you are going and what time you will be back
- Arrange to call the person you are visiting when you are outside the door
- Do not go into the house
- Stay in plain site and out in the open
- Stay at least 6 feet or 2 meters away from other people
- Make sure you take hygiene measures before and after you visit - wash your hands
- Cover nose and mouth with a tissue when sneezing or coughing
- Avoid public transit where possible

SHOPPING AND PRESCRIPTIONS

- Leave food and goods on the doorstep
- Let the person know you have delivered by message or phone call
- Get confirmation that the person received it before leaving
- Remind the person receiving goods to wash their hands after handling packaging
- Picking up prescriptions is higher risk than other errands
- Some prescriptions have a high street value
- Prescription collection should be done only for people who know each other well
- Pair up with a family member if possible when delivering prescriptions
- Do not advise on doses, preparation or administration of medication
- Only buy over the counter medicines in the amount allowed
- Do not provide panic buying service for any goods

DATA PROTECTION

- Keep all information secure
- Only people that need to see information should see it
- Don't distribute documents with lists of names, addresses and contact information outside the small groups that need them
- Properly destroy these types of lists when you finish using them